



Contact Information

Y-12

Non-Bargaining

Atomic Trades and Labor Council (ATLC)

Technicians (YT)

International Guards Union of America (IGUA) Central Alarm Station Operators, and Beta 9 Operators

International Guards Union of America (IGUA) Y-12 Security Police Officers

Y-12 Fire Captains and Lieutenants (FCLT)

For all of your benefits questions:

Benefit Plans Office

P.O. Box 2115

Oak Ridge, TN 37831-8258

Call: 865-574-1500 or toll-free 1-877-861-2255

Fax: 865-241-0531

E-mail: benefits@y12nsc.doe.gov

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Contacts

The following chart provides contact information for questions you may have regarding benefits provided under the CNS Benefits Program:

For Questions About:	Contact:	At:
Enrollment and Benefits Information	CNS Benefits Plans Office	Phone: 865-574-1500 or toll free 1-877-861-2255 Monday-Thursday, 8 a.m.- 4:30 p.m. eastern benefits@y12nsc.doe.gov https://home1.y12.doe.gov/benefits/
Medical	Cigna	1-855-247-0884 www.myCigna.com
Prescription Drugs	Express Scripts	1-800-685-8869 www.express-scripts.com
Dental	Delta Dental	1-800-223-3104 www.deltadentaltn.com
Vision	Vision Service Plan (VSP)	1-800-877-7195 www.vsp.com
Health Care and Dependent Care Flexible Spending Accounts	Cigna	1-855-247-0884 www.myCigna.com
401(k) Savings Plan	Voya Financial	1-877-267-8692 http://cns.voya.com
Employee Assistance Program	Aetna	1-866-611-2826 www.resourcesforliving.com
Short-Term Disability (STD)	CNS Disability Case Manager	1-877-861-2255
Long-Term Disability (LTD)	New York Life (after July 1, 2015)	1-800-362-4462
	MetLife (before July 1, 2015)	1-800-300-4296
Special Accident, Basic Life and Accidental Death and Dismemberment (AD&D), and Voluntary AD&D Insurance	CNS Benefit Plans Office	865-574-1500 or toll free 1-877-861-2255 Monday-Thursday, 8 a.m.-4:30 p.m. eastern benefits@y12nsc.doe.gov https://home1.y12.doe.gov/benefits/
Group Universal Life (GUL) Insurance	MetLife	1-800-846-0124 www.mybenefits.metlife.com
Voluntary Plans	MetLife	MetLife Accident, Hospital Indemnity, Critical Illness, or Cancer: 1-866-626-3705 MetLife Legal Services: 1-800-821-6400 MetLife Pet Insurance: 1-855-270-7387
Long Term Care	MetLife	1-800-438-6388
COBRA	Allegiance Services	1-800-259-2738 www.askallegiance.com

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